

## **Notice of Non-Discrimination**

In addition to the Patient Bill of Rights, each patient at Nathan Littauer Hospital & Nursing Home has the right to understand and participate in the decisions regarding the management of his or her pain.

Nathan Littauer Performance Improvement Department: 518-773-5530

New York State Justice Center: 1-855-373-2122

The Office of Mental Health: 1-800-597-8481

Disability Right New York (DRNY) – Protection & Advocacy for Individuals with Mental Illness: 518-432-7861

DNV: 1-866-523-6842

- Nathan Littauer Hospital & Nursing Home complies with applicable Federal civil rights laws and does not discriminate on the basis of the individual's age, race, creed/religion, color, national origin, alienage or citizenship status, sexual orientation, military or veteran status, sex/gender, gender identity, gender expression, disability, genetic predisposition or carrier status, marital status, partnership status, and victim of domestic violence, or any other protected status.
- NLH provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- NLH provides free language services to people whose primary language is not English, such as qualified interpreters and Information written in other languages.

If you believe that NLH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with any of the agencies listed above. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 1-844-731-3609 (TTY: 1–855-715-0110).

**ATENCIÓN**: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Call 1-844-731-3609 (TTY: 1–855-715-0110).